

Invoice

THE POSITIVE INTERNET COMPANY
LIMITED
LEVEL ONE 86 QUEENS ROAD
BUCKHURST HILL
GB
IG9 5BS

Account Number: 2000332727
Date of Invoice: 02/09/2026
Invoice Period: 01/08/2026 - 31/08/2026
Invoice Number: 04470443

Your Account Summary

For the period 01 Aug 2026 - 31 Aug 2026

Balance Of Your Last Bill	£14,199.22
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Payments and Adjustments Since Your Last Bill	CR £11,839.10
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VAT	£0.00
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Total Payments and Adjustments Since Your Last Bill	CR £11,839.10
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Electricity Charges For This Bill	£9,837.72
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VAT	£1,967.54
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Total Charges For This Bill	£11,805.26
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Account Balance	£14,165.38
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Please pay £14,165.38 by 16 Sep 2026.

CLIMATE CHANGE LEVY (CCL)

Yü Energy is required to collect CCL on behalf of the UK Government (Customs and Excise). CCL does not apply if the reduced VAT applies to the supply at the site.

VAT

You must inform us of any changes in your circumstances which might affect any previous declaration of your liability for VAT. There are two rates of VAT applicable to supplies used for business or non-domestic purposes the standard rate and the reduced rate. Under the government concession, "low usage" for business or non-domestic purposes is chargeable at the reduced rate. The threshold for electricity is at or below 33kWh units* and for gas it is at or below 145kwh*. *per day during the bill period.

POWER CUT OR GAS LEAK

If you have or suspect a power cut or gas leak; for Electricity call the National Power Cut Helpline on 105 or for Gas call the National Gas Helpline on 0800 111 999.

TERMINATING YOUR CONTRACT

Micro-businesses: Micro businesses are no longer required to serve termination notice.

Non-micro businesses: The latest date to submit termination is 30 days prior to contract end date.

HELP & SUPPORT

Our dedicated team is on hand from 9am - 5pm weekdays to answer your queries. To get in contact, please call 0115 975 8258.

For remittances please email finance@yuenergy.co.uk

Yü Energy | CPK House | 2 Horizon Place | Nottingham Business Park | Mellors Way | Nottingham | NG8 6PY
t: 0115 975 8258 | f: 0115 975 8258 | w: www.yuenergy.co.uk

Yü Energy is a trading name of Yü Energy Retail Limited, Company Registration Number: 08246810, VAT Number: 236 2276 15

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Invoice Number: 04470443

Electricity Charge Details - 01/08/2026 to 31/08/2026

Supply Address: Elm Tree Farm Wisbech Road, March, March, PE15 0BB

Postcode Area Alpha Identifier:

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Electricity Consumption Charges

Meter Point	Contract End Date	Renew By Date*	Charges
MPAN 1030057089918 See Page 3	14 Jan 28	15 Dec 27	£7,323.30

Additional Electricity Charges

Charge Type	Charge Dates	Quantity	Price	VAT	Charges
Standing Charge	01 Aug 26 to 31 Aug 26	31 days	4,461.3800 p/day	20%	£1,383.03
Metering Charge	01 Aug 26 to 31 Aug 26		£87.00 /month	20%	£87.00
DUoS Availability	01 Aug 26 to 31 Aug 26	300 kVA	8.223000 p/kVA/day	20%	£764.74

Electricity Levies

Climate Change Levy	01 Aug 26 to 31 Aug 26	34912.00 kWh	0.801 p/kWh	20%	£279.65
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VAT

VAT @ 20% on £9,837.72	£1,967.54
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Total Electricity Charges for this site

£11,805.26

*The latest date by which notice to renew the contract must be provided. This only applies to Non-Micro businesses.

MPAN Detail for Account 2000332727

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MPAN Charge Details - 01/08/2026 to 31/08/2026

Supply Address: Elm Tree Farm Wisbech Road, March, March, PE15 0BB

MPAN Supply Number

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10	3005	7089	918

Meter Readings

Meter ID	From	To	kWh
251825224	01 Aug 26	31 Aug 26	34912.0

Electricity Consumption Charges

Charge Dates	Type	Quantity	Price	VAT	Total
01 Aug 26 to 31 Aug 26	All Year - Day	26207.1 kWh	22.4680 p/kWh	20%	£5,888.21
	All Year - Night	8704.9 kWh	16.4860 p/kWh	20%	£1,435.09

Electricity consumption charges before tax for this MPAN

£7,323.30

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Payments and Adjustments since previous invoice

Supply Address: Elm Tree Farm Wisbech Road, March, March, PE15 0BB

Date of Adjustment	Adjustment Type	Description	Net	VAT	Gross
19/08/2026	Payment	Electronic Payment	-£11,839.10	0%	-£11,839.10
VAT					
VAT @ 0% on CR £11,839.10					£0.00

Total Payments and Adjustments for this site

CR £11,839.10

FURTHER HELP FOR SMALL AND MICRO BUSINESSES

If your business is classed as a small or micro business, you can get help with energy problems. This includes issues with your bills or meters, or if you're struggling to pay for your energy.

Citizens Advice and Citizens Advice Scotland are the official sources of free and independent energy advice and support for domestic consumers and for microbusiness energy consumers. Advice Direct Scotland also provide free, independent energy advice and support for domestic consumers and for microbusiness energy consumers. They can also refer you directly to the Extra Help Unit service if you need specialist support to resolve your energy problem.

If you live in England or Wales:

Go to: citizensadvice.org.uk/energy
Or contact the Citizens Advice consumer service: Call: 0808 223 1133
Textphone: 18001 followed by 0808 223 1133
Monday to Friday, 9am to 5pm. Calls are free.

If you live in Scotland:

Go to: cas.org.uk
Or contact Advice Direct Scotland: Web: energyadvice.scot
Call: 0808 196 8660
Monday to Friday, 9am to 5pm. Calls are free

Citizens Advice, Citizens Advice Scotland and Advice Direct Scotland currently only provide advice and support to microbusiness consumers. Check if your business is a small or micro business here: <https://www.citizensadvice.org.uk/consumer/energy/energy-supply/your-small-business-energy-supply/your-small-business-cant-afford-its-energy-bills/check-if-your-business-is-a-microbusiness/>

UNDERSTANDING TNUoS CHARGE

TNUoS Charges help fund the UK electricity network, covering the cost of transmitting electricity from generators to your local network. It supports investment in maintaining and upgrading the grid to keep supply reliable. These are administered by the **National Energy System Operator (NESO)** and funding is approved by the UK energy regulator, **Ofgem**.

For customers on a standing charge tariff:

The TNUoS Residual Charge has been incorporated into your electricity standing charge as a TNUoS uplift.

For customers on a Zero Standing Charge tariff:

As your tariff has a zero standing charge, the TNUoS Residual Charge is shown separately on your invoice for transparency under the description 'TNUoS Residual Charge Uplift'.

For more details, including how it's calculated and what it means for your business, see our [TNUoS blog](#) and [FAQs](#).

DEBT ADVICE AND SUPPORT

If your business circumstances have changed and you are unable to pay your bills, please get in touch with us as soon as possible. Our friendly advisors can discuss your options with you and find ways to manage your energy account.

Call us on 0115 975 8234 or email creditcontrol@yuenergy.co.uk.

Terms & Conditions, guides and FAQs can be found online: [Help & Support](#)

For additional debt advice, please contact the Business Debt Line:

Confidential Advice: 0800 197 6026 | Lines open: Mon – Friday 9am – 8pm | Webchat: Monday – Friday 9am – 6:30pm For free independent advice about your personal finances, visit Step Change Debt Charity.

WHO IS MY NETWORK OPERATOR?

Your electricity network operator manages the power cables in your area. To find out who your operator is, please visit: <https://www.energynetworks.org/customers/find-my-network-operator>.

ISSUES WITH YOUR BILL

If you have an issue with your bill, please contact our customer support team. If we are unable to resolve your issue, you can find our full Complaints Handling Procedure here: <https://www.yuenergy.co.uk/support/complaints-handling-policy/>

Complaining about a broker or another third party.

If your complaint is about a third party that was involved when you set up a contract with your commercial energy supplier, you should complain to that third party first. Relevant third parties can include brokers, sales agents or price comparison websites. If the response from the third party does not resolve your problem or if eight weeks have passed without an agreement being made, you may be able to take your complaint to a dispute settlement scheme if you are a small or micro business

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